We are very pleased to present the 2015 Annual Report: AO-HSC Holocaust Survivors Oral Health Program. This report outlines the amazing work of our AO dentists and partners who honored Holocaust Survivors by providing free oral care through our innovative, critically important program.

Special thanks to goes to Henry Schein Cares, Team Schein, and especially Steve Kess for being our stalwart partner. Printed copies will be mailed to our panel ambassadors, volunteers, and individual donors.

There are still more Holocaust Survivors to honor with this valuable program. We truly appreciate your continued support.

Fraternally,
Bernice Edelstein, HSP Program Manager
Avi Wurman, PIP, Program Co-Chair
Heidi Weber, Executive Director


By the Numbers (Jan. 2016 - July 2016)

<table>
<thead>
<tr>
<th>City</th>
<th>Ambassador</th>
<th>In Treatment</th>
<th>Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atlanta</td>
<td>Cary Goldstein</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Boston</td>
<td>David Dano &amp; Murray Miller</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Chicago</td>
<td>Laurie Gordon-Shaw</td>
<td>11</td>
<td>8</td>
</tr>
<tr>
<td>Columbus</td>
<td>Shaun Rotenberg</td>
<td>7</td>
<td>1</td>
</tr>
<tr>
<td>Dallas</td>
<td>Gary Solomon</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Detroit</td>
<td>Jamie Feldman, Marv Sonne, Mark Luria</td>
<td>20</td>
<td>3</td>
</tr>
<tr>
<td>Los Angeles</td>
<td>Paul Seliski</td>
<td>8</td>
<td>4</td>
</tr>
<tr>
<td>New York</td>
<td>Rada Sumareva</td>
<td>4</td>
<td>-</td>
</tr>
<tr>
<td>Phila./South Jersey</td>
<td>Bruce Silver</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td>San Francisco</td>
<td>Jay Cohen</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>Seattle</td>
<td>Kal Klass</td>
<td>5</td>
<td>11</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>Ben Williamsowsky</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>Calgary</td>
<td>Brian Sacks</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Montreal</td>
<td>Jeff Tenser</td>
<td>10</td>
<td>2</td>
</tr>
<tr>
<td>Toronto</td>
<td>Gerald Pearson</td>
<td>6</td>
<td>4</td>
</tr>
<tr>
<td>Winnipeg</td>
<td>Gary Hyman</td>
<td>19</td>
<td>-</td>
</tr>
</tbody>
</table>

TOTALS 104 40
Spotlight on Columbus, Ohio

The Columbus cohort is comprised of the following AO dentists: Kevin Albert, Anny Almasanu, Brad Blair, Aaron Carroll, Katie Carroll, Marc Hollander, Fredric Kaufman, Brad Kripke, Mark Levy, Shaun Rotenberg, Rob Steiner, Jeff Tilson, and Eric Zidel.

If you are a practicing dentist in the Columbus area and would like to participate in the program, please contact Bernice Edelstein at bedelstein@ao.org or the Columbus Ambassador Shaun Rotenberg at: rotenbergdmd@gmail.com. If you are not able to volunteer, please consider making a donation to the Program.

Meet the Dentists

Shaun Rotenberg
Ambassador, Columbus

Shaun Rotenberg is an Assistant Professor for the Division of Periodontology at the Ohio State University College of Dentistry in Columbus and also maintains a Private Practice in the area. He serves on the Board of Directors of the Columbus Dental Society and is the President of the Columbus Alpha Omega Fraternity Chapter. In his free time, he enjoys spending time with his wife Katie and 2-year-old daughter Lexie.

Demographics: Columbus Survivor Community: 245 Survivors • Majority live below or close to poverty line
Did you always want to be a dentist? How did you come to choose dentistry as a profession?
Growing up, I really wanted to become a cruise ship director... but I loved healthcare too. I chose dentistry because I found that it would give me the best work-life balance. I still haven’t given up on the cruise ship director though.

What prompted you to decide to volunteer to be the Ambassador for the Holocaust Oral Health Program for the Columbus Ohio area?
I grew up in Montreal, Canada. The Jewish community there had a large population of Holocaust Survivors, including my grandparents. I heard countless firsthand accounts of the suffering that occurred. I don’t know how I couldn’t agree to be part of the program.

What has been your experience leading the Program and AO dentists in the Columbus area?
I have been amazed at the generosity of our dentists. I never could have expected how effectively our chapter members have been able to answer the call and get started with treatment regardless of cost or need. I have the utmost respect for each of them.

What has been your experience working with Holocaust survivor patients?
The patients have been so appreciative of treatment and Jewish Family Services has been amazing in their coordination. Hearing the stories of the patients and seeing the deep sincerity they have for the treatment provided really makes me feel as if we are treating family.

What do you do to relax and unwind? What is your favorite activity outside of work?
If I’m not at work, I don’t care what I’m doing as long as it’s with my wife and daughter.

Brad Kripke

Brad Kripke graduated from The Ohio State University College of Dentistry in 2015. He practices in Columbus as a general dentist and currently serves as the co-student advisor for the Ohio State Alpha Omega chapter.

How did you come to know about the AO-Henry Schein Cares Holocaust Survivors Oral Health program and what role did you play in starting the program for Survivors in the Columbus area?
I had first heard about the program when Avi Wurman, the AO International President at the time, came to visit our chapter during my 4th year of dental school. When he first shared the details of the program, I thought it was an incredibly special opportunity for our chapter to get involved and make a difference in the local Columbus Jewish community. Unfortunately, when the program was announced, Columbus was not one of the initial pilot cities that would be involved. Coincidently, a week later I was at a Jewish dental student scholarship dinner at the Ohio State Hillel when I met Keila Naparstek from Columbus Jewish Family Services. Keila was asking if any of the Alpha Omega members knew a way to help the many local Holocaust survivors who were in need of dental care. I then connected Keila with Bernice Edelstein at AO. With the combination of Jewish Family Services amazing staff, AO international, our local members’ eagerness to help, and our local program ambassador, Dr. Shaun Rotenberg, Columbus was the first city to be added to the list of pilot program cities.
What has been your experience working with Holocaust survivor patients?

So far in the program, I have had the pleasure to treat three patients and it has been an incredibly humbling and emotional experience. Being able to use my professional skills to make a positive impact in a population that has suffered so much is something I find very special. The patients have expressed immense appreciation for what I was able to do for them and my feelings during that interaction are ones I will never forget.

What is your favorite story about your efforts to educate your patients about oral health?

I recently just got braces again to correct some things about my bite that have changed since I got them the first time. I always get a kick out of when I ask my teen patients with braces if they have been brushing and flossing. They eventually confess they haven’t done the best job because it is “so hard” and takes “so much time.” I get a good laugh at the look on their faces when I lower my mask, flash a smile and say “Well, it’s not THAT hard.”

Anything else you would like to share?

Since I got involved in AO back when I started dental school, it has always given me a strong sense of purpose in my dental career and in my community. This organization has provided me with my friends, my employment, and has significantly enriched my identity not only as a dentist, but also as a member of the Columbus Jewish community. Being a part of this program has strengthened that identity beyond what I could have ever imagined and it is a true honor to be a contributing part of it. Our chapter was recently honored during the one-year anniversary of the program at Jewish Family Services. During the program we learned that AO’s local success in the program aided Jewish Family Services in receiving a grant of one million dollars to aid local Holocaust survivors. The fact that so much good could come from simply sending a single email in such a short period of time is truly amazing, and makes this the greatest mitzvah of my lifetime.

Mizrachi Dental Lab

The lab we are featuring this month is Mizrachi Dental Lab of Reynoldsburg, Ohio. Since 1987, Mizrachi Dental Lab has been a leader in providing high quality dental restorations in central Ohio.

Mizrachi Dental Lab has provided a number of dental restorations to program dentists for Holocaust Survivor patients, at no cost, since the program first started in Columbus. Moshe Mizrachi, Owner of Mizrachi Labs was interviewed for this article.

Q: How did Mizrachi Lab become involved with providing dental lab services for Holocaust survivors in the Columbus area through the Holocaust Survivors Oral Health program?

As a member of Alpha Omega Jewish Dental Fraternity, I was made aware of the Columbus’ chapter’s commitment to help survivors. I felt that this was a very noble program and was proud to be able to participate.

Q: What has been your experience serving Holocaust survivors?

Above all, I felt honored to have been able to provide the survivors with something within my abilities that would help them. I have always had a desire to show my respect to Holocaust survivors for all they have done to survive and, by providing them with complimentary restorations, I was finally able in some small way to honor them.

Q: What are you most proud of at Mizrachi Lab?

I am very proud of the cooperative effort that was made by myself and the team at Mizrachi Dental Lab in delivering beautiful and functional restorations to the survivors.

Q: Anything else you would like to share?

As time passes there are fewer and fewer witnesses to the Holocaust. Any contact with a survivor reinforces my commitment to the Jewish cause and gives me a perspective on one of the most horrific periods in Jewish history. I would encourage anyone who is able to join the Columbus Jewish Family Service in helping such causes either in spending time or by contributing to this cause.
Columbus Dinner Reception

June 30, 2016

Thank you to the participating dentists in the AO Columbus chapter who were honored at a dinner held at Jewish Family Services.

Butch Stenger, Henry Schein Regional Manager, and Bev Habada, Program Assistant were in attendance. Joe Gilligan, the Central Ohio Regional Director for U.S. Senator Sherrod Brown attended the event and read a Certificate of Commendation that was presented to AO and Henry Schein. The donation of pro bono dental services has had an enormous positive impact on the deserving Survivors of this community.

It was a fabulous evening!
Keila Naparstek, Director of Holocaust Support Services and Emily Adams, Social Worker and Case Manager of Jewish Family Services of Columbus were interviewed for this article.

Q: What has been your experience working with the Alpha Omega-Henry Schein Cares Holocaust Survivors Oral Health Program in filling the need of Holocaust survivors in Columbus?

Keila: Columbus is very fortunate to have a terrific group of AO dentists who are eager to help. They have been enormously generous with their time, talent and resources. Our Jewish Family Services Social Worker Emily Adams has been instrumental in linking our clients to the dentists and services they need. She and the AO Ambassador Shaun Rotenberg communicate regularly and are a great team. The Columbus Alpha Omega program is small but mighty!

Keila and Emily: What prompted you to become a social worker and to choose to work with an elderly population?

Emily: I was prompted to become a social worker at a young age due to the fact that both my parents are social workers. I have always felt a passion to help others. After witnessing my grandparents struggle with end of life development, it made me want to become a Geriatric Social Worker. After interning at Jewish Family Services and working with Holocaust Survivors, I realized I loved this population. I’ve been working at JFS for over a year. One of the biggest reasons I love working here is because of the wrap around services that JFS provides to everyone with any situation. The partnerships with services like the Alpha Omega program have been outstanding. It has helped so many Holocaust Survivors who are in desperate need of these types of services.

Keila: Like Emily, both of my parents were Social Workers. My father Art Naparstek, of blessed memory, was a Social Work Professor. He taught me that community building is about forming relationships and that many people are poor because they lack relationships with people who have access to resources. At Jewish Family Services, I see people with resources give to people without resources on a daily basis. Whether it be an Alpha Omega dentist providing pro-bono dental care to a vulnerable Holocaust Survivor or a community member donating furniture to a young Refugee family who is starting over, just arrived in America and has nothing.

A number of things have led me to this work. I’ve always had an affinity for older adults. My first job in high school was working as the Bingo Coordinator at Monte Fiore Home of the Aged in Cleveland, growing up I was very close with my Uncle Herschel who was a Holocaust Survivor from Poland.
Understanding the Unique Needs of Aging Holocaust Survivors

At the June 30, 2016 dinner in Columbus, Social Worker Keila Naparstek presented helpful information about Holocaust survivors entitled “Understanding the Unique Needs of Aging Holocaust Survivors.” The information was so compelling that Keila gave permission for a reprint of some of her presentation in this newsletter.

Unique Issues Impacting Holocaust Survivors

- PTSD- can occur in old age by different triggers
- Gastric complaints, dental problems, skeletal disorders
- Excessive Guilt
- Separation Issues
- Lack of language to use to share experiences
- Despair and Hopelessness
- Depression
- Sadness - that never leaves

(Cfrumer, 2015)

Caring for Holocaust Survivors

- Create a calm supportive atmosphere
- Treat each client with respect, patience and kindness
- Appreciate each client’s talents and strength of character
- Talk less and listen more
- Recognize there may be no “fix” or “rescue”
- Bear witness
- Follow their lead
- Bring him or her back to the present moment

Examples of “Triggers”

<table>
<thead>
<tr>
<th>Lack of privacy</th>
<th>Saying goodbye/ staff changes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small spaces, crowded conditions</td>
<td>Loud voices or foreign languages</td>
</tr>
<tr>
<td>Routines and schedules</td>
<td>Dogs and other animals</td>
</tr>
<tr>
<td>Medical procedures</td>
<td>Lining up for services or treatment</td>
</tr>
<tr>
<td>Harsh, strong or unpleasant smells</td>
<td>Jewish Holidays or religious symbols</td>
</tr>
<tr>
<td>Taking a shower/ bath</td>
<td>Specific clothing items</td>
</tr>
<tr>
<td>Flashlights, bright lights</td>
<td>“Registering”</td>
</tr>
</tbody>
</table>

(Frumer, 2015)
A meeting was recently held to discuss the AO-HSC Holocaust Survivors Oral Health Program with the members of the Washington, DC Alumni Chapter, Ellen Blalock, JSSA Holocaust Survivor Program and Volunteer Coordinator and Bernice Edelstein, Program Manager.

Ellen Blalock and Ben Williamowsky, Ambassador

San Francisco

Dr. Jay Cohen, Ambassador

Greater Washington, DC Metro Area

Dr. Ben Williamowsky, Ambassador

We are growing!

Greater Washington, DC Metro Area

San Francisco

WELCOME- NEW CITIES
Patient thank you letter to Dr. Mitchell Levitt, AO Los Angeles

Dr. Murray Baruch, AO Detroit member with his patient

PIP Dr. Michael Spektor with his survivor patient, Evilina and Eva Zakharevich of JFS, Seattle

July 5, 2016
Dear Dr. Levitt,

I would like to thank you and the general fraternity of dentists in keeping Holocaust survivors like myself with our dental needs. Your office staff treated me with respect, dignity and kindness. You are the utmost professional. Thank you once again for your generosity and professionalism. I look forward to my next appel on Aug 29.

Sincerely,
Harry Klein